



At Jio BlackRock Asset Management Company, we are committed to providing the best possible services to our investors. We ensure easy access to information regarding our products and services and offer efficient channels for grievance resolution.

1. Redressal through AMC:

Investors can reach out through the following methods:

- **Email:** Send an email to **service@jioblackrockamc.com**
- **Website:** Investors can raise a ticket through our website.
- **Contact Centre:** **+91 22 35207700 / +91 22 69987700** (Mon-Fri, 9 am - 6 pm & Sat, 9 am - 1 pm)

We are dedicated to addressing your concerns to your satisfaction. However, if you remain unsatisfied with our response, you may contact:

- **Investor Relations Officer (IRO):** Mr. Manish Kanchan at **iro@jioblackrockamc.com**
- **Compliance Officer:** Ms. Hemanthi Wadhwa at **complianceofficer@jioblackrockamc.com**

2. Redressal through SCORES:

If your complaint is not redressed satisfactorily, you may escalate it to SEBI (Securities and Exchange Board of India) via the SEBI Complaints Redress System (SCORES).

- **Website Link:** SCORES - <https://scores.sebi.gov.in/scores-home>
- **SEBI SCORES Mobile App on Google Play Store-**
<https://play.google.com/store/apps/details?id=com.ionicframework.sebi236330> or
App Store-<https://apps.apple.com/in/app/sebiscores/id1493257302>.
- You can raise a complaint through the SEBI **Toll-Free Helpline: 1800-22-7575 / 1800-266-7575**

3. Redressal through ODR:

If you are not satisfied with the resolution of your complaint through Jio BlackRock Mutual Fund or the SEBI SCORES platform, you may lodge a complaint on the **Online Dispute Resolution (ODR)** portal at <https://smartodr.in/login>.